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Jayhawk File Express Chosen 2009 Small Business of the Year

Jayhawk File Express was recently named the 2009 Topeka Small Business of the Year by the Greater Topeka Chamber of Commerce and Go Topeka. Sharing the award was PT's Coffee Roasting Company.

Founded in 1996 as a records storage business, Jayhawk File Express has expanded to include document imaging, document destruction and off-site data protection services.

“When Chuck Karlan founded the company, he discovered a niche in the Topeka market that needed filling, gathered friends and business associates to invest, and began the company with a staff of three,” Jayhawk File Express president and CEO Cheryl Creviston said. “Since that time, we have continued to invest in hiring good people, implementing the best technology available, and providing excellence to our customers. The result has been continued growth, even now despite the current downturn in the economy.”

Keynote speaker at the awards breakfast was Neal Sharma, co-founder and CEO of Digital Evolution Group of Overland Park. He said that successful businesses provide value, they are adaptable and they focus on the customer, all aspects of this year's winners. Sharma noted that Jayhawk File Express adapted their operation during the time when gasoline was \$4.00 a gallon. “They did not add a fuel surcharge to their customer's bills, instead, they invested in a more fuel efficient vehicle and routing software to increase efficiency,” Sharma said.

Creviston said that protecting customer information is her top priority. “The value of our operation is that our customers trust us. We are very careful whom we hire, and we do thorough background

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checks and drug testing on everyone. We emphasize to the staff how critical confidentiality is,” she said.

The result of this emphasis on service and security is satisfied customers and a growing workforce. From an initial staff of three, Jayhawk File Express currently employees 31 people.

“One of the best comments I hear is how friendly, courteous and professional our staff is,” Tyler Conway, Director of Operations said. “The ultimate complement, however, is when our customers refer us to other businesses in Topeka, Lawrence or Kansas City.”

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For more information about Jayhawk File Express, its products and services, visit www.jayhawkfile.com.